



**canbury
medical
centre**



**berrylands
surgery**

Urgent Prescription Policy

Due to an increasing number of requests for repeat prescriptions to be issued urgently/on the same day we have had to review how we handle these requests in order to provide a clinically safe and consistent service to all of our patients.

We require 2 full working days for prescriptions.

If you ask for an urgent repeat prescription you will need to give a reason for your request.

Many medications can be safely missed for a few days.

We will **not** issue urgent prescriptions for items that can be bought over the counter or for non-essential medication and you may be informed that your medication will be processed following the normal repeat prescription process.

However if your medication **cannot** be missed, the item **will be issued as required**.

Medications that WILL NOT be issued urgently

- Anything that can be purchased over the counter eg paracetamol, emollients, ibuprofen, low dose co-codamol
- Nutritional supplements/ vitamins/ iron
- Statins
- Antidepressants
- Sleeping tablets
- Erectile dysfunction drugs
- Skin creams
- Eye drops
- Preventer Asthma inhalers (excluding Salbutamol/Ventolin)
- Oral medications for diabetes
- Prescriptions following discharge from hospital and outpatient clinics

We apologise for any inconvenience this may cause and appreciate that you may find this frustrating. This step has been implemented as a necessity to protect Doctors time for more clinically urgent matters.